

Compatibility

This steam engine will operate on any traditional 0-31 Gauge track system, including M.T.H.'s RealTrax® or ScaleTrax $^{\text{TM}}$ or traditional tubular track. It is also compatible with most standard AC transformers.

(See page 17 for a complete list of compatible transformers and wining instructions)



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SET UP

There are a few simple steps you must take before operating this RailKing steamer.

- 1. You should prime the operating smoke unit with smoke fluid before operating. Add 15-20 drops of smoke fluid through the smokestack, then gently blow into the stack to eliminate any air bubbles in the fluid. (See Fig. 4 on page 12)
- 2. If you choose not to prime the unit with fluid, turn the smoke unit switch located under the tender to the OFF position. (See Fig. 5 on page 12) Running the engine without a primed smoke unit may cause damage. See the "ProtoSmoke Unit Operation" section of this book for more information on smoke unit maintenance.
- **3.** You should lubricate all side rods and linkage components and pickup rollers to prevent them from squeaking. Use light household oil and follow the lubrication points marked "L" in Fig. 2 on page 10. Do not over oil. Use only a drop or two on each pivot point.
- 4. Put your engine on the track and insert the reverse plug that extends out of the tender into the receptacle at the back of the engine. WARNING: DO NOT CONNECT THIS ENGINE TO A TENDER FROM ANOTHER ENGINE; IT MAY CAUSE SERIOUS DAMAGE TO YOUR MODEL. Look at the bottom of the engine and tender where each will have a color coded stamp. If they match you may connect those two pieces, if not, do not connect them.
- **5.** Connect the draw bar between the engine and the tender. If there are two holes in the draw bar, the hold located farthest from the tender is for the minimum track operation, such as 0-31 circles of track. The second hole is for 0-72 or larger operation.

At this point, you are ready to begin running your engine.

BASIC OPERATION

THROTTLE

Throttle up the power to your track. Give enough power so that the engine's headlight shines brightly. Then put the engine in to motion by either firmly pressing the Direction button on your transformer or remote once or dropping and advancing to throttle to put the engine in forward.

OPERATION BUTTONS

Use the operation buttons on your transformer as described below.

Horn/Whistle -To sound the whistle, firmly press the Horn/ Whistle button. The whistle will sound for as long as you continue to depress the button. It will stop when you release the button, the whistle has four different endings, depending on whether you hold the button for less than three seconds, three seconds, four seconds, five seconds or longer.

Bell -To sound the bell, firmly press and release the Bell button. To turn the bell off, press and release the Bell button again. The bell will continue to ring from the time your turnit on until you press the release the button again to turn it off.

Direction - Your train is programmed to start in reutral. To put the engine into forward and then to change the direction of the train or to put it into neutral, firmly press and release the Direction button on your transformer. Just as you must stop your car between forward and reverse, this engine will not go directly from forward to reverse; it goes into neutral between directions. If the train has been moving forward, the first press of the Direction button will put the train from forward into neutral, the second press into reverse, the third press back into neutral, and the fourth back into forward. To prevent accidental high-speed start-ups, this engine is programmed to restart in neutral each time the track voltage is turned off or 10 seconds or more.

MANUAL VOLUME CONTROL

To adjust the volume of all sounds made by this engine, turn the master volume control knob located under the tender clockwise to increase the volume and counter-clockwise to decrease the volume. (see Figure 1)



Figure 1 - Proto-Sound 2.0 Volume Adjustment Knob

PROTO-SOUND 2.0 OPERATION

This manual contains the operating instructions for Proto-Sound 2.0 in conventional mode only. Instructions for accessing DCS command mode features accompany the DCS Remote Control System equipment.

Because Proto-Sound 2.0 is an all-new system developed by M.T.H.'s own research and development team, it operates differently from the original Proto-Sound. Most Proto-Sound 2.0 features are automatically enabled, and the reset state has been eliminated, so there is no need to program features as with original Proto-Sound. Although the new system is easier to operate than original Proto-Sound, you should read these instructions thoroughly before using Proto-Sound 2.0 features in order to prevent harm to yourself or your equipment.

Activating Proto-Sound 2.0 Conventional Mode Features: Proto-Sound 2.0 features are activated by sequences of Bell and Whistle button pushes described below. Please read the full descriptions of each feature before using it. To use these buttons to activate features rather than to blow the whistle or ring the bell, you should press the buttons for a shorter time $(1/2\ second)$; you may need to practice your timing to make this work smoothly.

Feature to be Activated	Button Code		
Freight Yard Sounds	1 Bell, 2 Whistles		
Fire the Rear Coupler	1 Bell, 3 Whistles		
Speed Control On/Off	1 Whistle, 2 Bells (from neutral only)		
Lock into a Directional State/Unlock	1 Whistle, 3 Bells		
Reset to Factory Defaults	1 Whistle, 5 Bells (from neutral only)		

Freight Yard Sounds (FYS): Your engine is equipped with a sound package of freight yard sounds that you can play when you pull into a yard. **Each sequence described in the** following will play as long as it is left on, randomly generating sounds, but be sure to allow approximately 30 seconds between the button pushes described below to allow the FYS sufficient time to run through each sequence.

1. To one the sound system to play the FYS, quickly but firmly press the Bell button once followed by 2 quick presses of the Whistle button while the engine is moving.

- 2. Press the Direction button once to stop the engine. This will trigger the first sequence of FYS. The reverse unit is temporarily disabled so that the train will not move as you use the the Direction button to trigger the sounds, and Proto-Sound 2.0 has disabled operator control over the Whistle and Bell buttons until the full FYS sequence is complete.
- 3. After waiting about 30 seconds for that sequence to run, press the Direction button again to trigger the second sequence of FYS.
- 4. After waiting about 30 seconds, press the Direction button again to trigger the third FYS sequence.
- 5. Again, after allowing about 30 seconds for that sequence to run, press the Direction button one more time to trigger the fourth and final FYS sequence. The FYS will continue, and within a few seconds, the engine will start and move out on its own at the current throttle setting, in the same direction it was traveling when you began the sequence. Once the bell turns off, the operator regains control of the transformers bell and whistle buttons and can ring the bell or blow the whistle as usual.

Tips on Using FYS

- You can terminate FYS at anytime by turning off power to the track for 15 seconds.
- You do not have to be in Forward to use FYS. At the conclusion of the full sequence, the train will pull away from the station in whatever direction you were going when vou activated the feature.
- You can use FYS even if you are double-heading with another engine. If the second is not equipped with FYS at all, you must remember not to leave the throttle at a high voltage level once you have stopped the engine to run the FYS. Otherwise, the engine without FMS will start vibrating on the track as its motors strain to move the train, since they cannot be automatically disabled during the FYS cycle. If the second engine is an original Proto-Sound engine equipped with FYS, you may choose to disable it when used in double-heading operations, so you will not experience competing FYS sounds. To disable FYS in an original Proto-Sound engine, see the operating instructions for that engine.
- FYS can be triggered from Neutral. It will operate the same as if triggered while in motion except that, at the conclusion of the FYS, the engine will depart in the next direction of travel, as opposed to the direction it was traveling before entering Neutral.

PROTO-COUPLER ®OPERATION

This locamotive is equipped with a coil-wand Proto-Caupler for remote uncaupling action. Because the Proto-Caupler is controlled through the Proto-Sound 2.0 microprocessor, it does not require an uncaupling track section or modification to your layout to function. Use the codes listed below.

Rear Coupler: To fire the rear coupler, press the Bell button once followed immediately by three pushes of the Whistle button. The sound of the lift bar and air line depletion will play, and the knuckle will be released.

SPEED CONTROL

M.T.H. engines equipped with Proto-Sound 2.0 have speed control capabilities that allow the engine to maintain a constant speed up and down grades and around curves, much like an automobile cruise control. You can add or drop cars on the run, and the engine will maintain the speed you set.

While the engine is programmed to start with the speed control feature activated, you can opt to turn it off. This means the engine's speed will fall as it labors up a hill and increase as it travels downward. It is also affected by the addition or release of cars while on the run. To maintain a constant speed when speed control is turned off, you need to adjust the track voltage yourself. When speed control is off, the volume will drop to allow for better low voltage operation. Full volume is restored upon reactivation of speed control.

To turn speed control on and off: First, put the engine in neutral, then press the transformer's Whistle button one time then immediately press the Bell button two times. Two whistle blasts will indicate that the engine has made the change. Repeat the 1 whistle, 2 bells code to return it to the other state. You will want to do this during the initial neutral start-up if you ever couple this engine with another engine that is not equipped with speed control to avoid damaging the motors in either engine. Each time you shut down the engine completely, it will automatically turn speed control on.

LOCK INTO A DIRECTIONAL STATE

You can look your engine into a directional state (forward, neutral, reverse) to prevent it from changing directions. To do this, put the engine into the direction you want or in neutral, run it at a very low speed (<10 scale mph), and quickly but firmly press your remote's Whistle button once followed immediately by three presses of the Bell button. Two whistle blasts will indicate that the engine has made the change. The engine will not change direction (including going into neutral) until you repeat the 1 whistle, 3 bells code to return the engine to its normal state, even if the engine has been kept without power for extended periods of time.

RESET TO FACTORY DEFAULTS

To over ride the settings you cur rently have assigned to the engine and reset it to its factory defaults, while in neutral press the Whistle button once, followed immediately by five quick pushes of the Bell button. Two whistle blasts will indicate that the engine has made the change

AUTOMATIC SOUNDS

Certain Proto-Sound 2.0 sound effects automatically play in programmed conventional mode conditions:

Squealing Brakes: This sound plays anytime the engine's speed decreases rapidly.

Cab Chatter: This sound play when the engine idles in neutral.

Engine Start-up and Shut-down: This sound plays when the engine is initially powered on or is powered off for five seconds or more.

MAINTENANCE

LUBRICATION AND GREASING

This engine should be oiled and greased in order to run properly.

You should regularly lubricate all side rods and linkage components and pick-up rollers to prevent them from squeaking. Use light household oil and follow the lubrication points marked "L" in Figure 2. Do not over oil. Use only a drop or two on each pivot.

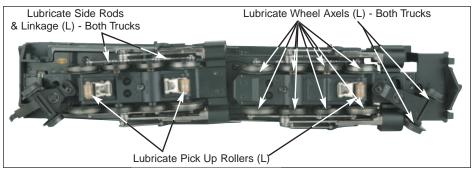


Figure 2 - Lubrication Points on the Engine

The locamotive's internal gearing was greased at the factory and should not need additional grease until after 50 hours of operation or one year, which ever comes first. To access the gear box, do the following:

1. Unscrew the Grease screws as shown in Figure 3 and use an applicator to apply grease into these screw holes.

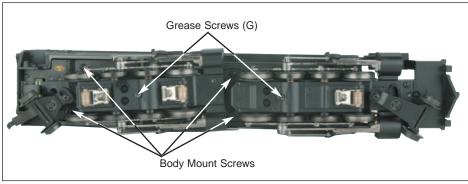


Figure 3 - Greasing points on the engine & location of body mount screws

CLEANING THE WHEELS & TRACK

Periodically check the locamotive wheels and pick-up rollers for dirt and buildup, which can cause poor electrical contact and traction and prematurely wear out the neoprene traction tires. Wheels and tires can be cleaned using denatured alcohol (not rubbing alcohol), which can be found in home improvement stores, applied with a cotton swab.

Occasional cleaning of the track will also help to ensure good electrical contact and prolong the life of your engine's tires. To clean the track, use a clean rag and denatured alcohol (not rubbing alcohol). Unplug the transformer and rub the rails of the track, turning the rag frequently to ensure that you are using clean cloth on the rails.

TRACTION TIRE REPLACEMENT

Your locamotive is equipped with four neoprene rubber traction times on the mean pair of each set of flanged drivers. While these times are extremely durable, you may need to replace them at some point.

- 1. Remove the side rods (the rods that connect each drive wheel to the other) from the wheels in order to slip the new tire over the grooved drive wheel. This screw can be loosened with a 5mm nutdriver.
- **9.** Make sure the old tire has been completely removed from the groove in the drive wheel, using a razor blade or small flathead screwdriver to pry away any remains.
- 3. Slip the new tire onto the wheel. You may find it useful to use two small flathead screwdrivers to stretch the tire over the wheel.
- 4. If you twist the tire while stretching it over the wheel, you will need to remove and reinstall the tire. Otherwise your engine will wobble while operating.
- **5.** Make sure the tires are fully seated inside the groove. Use a razor blade to trim away any excess tire that doesn't seat itself inside the groove properly.

One set of replacement tires is included with your model.

Additional tires are available directly from M.T.H. Parts Department (Phone: 410.381.2580).

PROTO-SMOKE® UNIT OPERATION

This locamotive contains a smoke unit that outputs smoke through the smokestack on the boiler of the engine. The smoke unit is essentially a small heating element and wick that soaks up and then heats a mineral oil-based fluid that emits a harmless smoke. The smoke is then forced out of the stack by a small electric fan.

With a few easy maintenance steps, you should enjoy trouble-free snoke unit operation for years.

- When preparing to run this engine, add 15-20 drops of smoke fluid through the smokestack. (see figure 4) We recommend M.T.H. ProtoSmoke, Seuth, IGB, or LVIS fluids (a small pipette of ProtoSmoke fluid is included). Do not over fill the unit or the fluid may leak out and coat the interior engine components.
- If you choose not to add the fluid (or have already added the fluid but choose to run smoke free), turn off the smoke unit switch located under the tender body. (see figure 5) Failure to either add fluid to the unit or to turn it off may damage the smoke unit heating element and/or wicking material.
- When the smoke output while running begins to diminish, add another 10-15 drops of smoke fluid or turn the smoke unit off.
- When storing the unit foe extended periods of time, you may want to add about 15 drops of fluid to prevent the wick from drying out.
- After removing the engine from storage, add another 25 drops of fluid, letting the wick scak up the fluid for 15 minutes prior to operation.

If you experience poor or no smoke output when the smoke unit is on and has fluid, check the wick to see if it has become hard, blackened, and non-absorbent around the heating element. Remove the smoke unit inspection cover from the smoke unit's body. (see figure 6) After removing the chassis



Figure 4 - Add Smoke Fluid

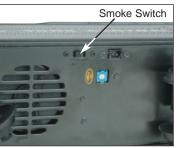


Figure 5 - Smoke Switch



Figure 6 - Snoke Unit Inspection Cover

and inspection cover screws, lift the inspection plate away and inspect the wick. If it is darkly discolored and hard, it should be replaced. You can obtain replacement wicks and instructions from the M.T.H.Parts Department.

LIGHT BULB REPLACEMENT

To replace the light bulb in the locanotive, follow these instruction and see the diagrams below:

Remove the locamotive boiler from its chassis as shown in figure 3 on page 10. Once the has been removed, rotate the headlight bulb counter-clockwise as seen in figure 7 to remove.

You can obtain replacement bulbs directly from the M.T.H.Parts Department.

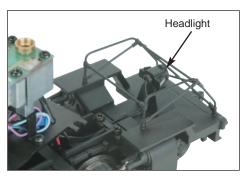


Figure 7 - Replacing the Headlight

SELF CHARGING BATTERY BACK-UP

The two special AA size 1.5v NiCad self-dranging batteries recharges continuously during train operation and should last for up to five years. The batteries are dry battery that should not leak or cause any damage to your engine. Depending upon when your engine was built, they may need to be charged right out of the box. If engine sounds seem distorted or garbled at low voltages or become silent when power from the transformer is turned off, test the batteries to determine whether they should be recharged or replaced.

Test: Put the engine in neutral and leave the track voltage at 10-12 volts (high enough for the lights to shine brightly and the engine to move steadily) for 15 minutes.

Recharge: If the sounds are improved at the end of the 15-minute test charge, the batteries charge has run down and can be recharged. There are a number of ways you can do this:

Leave the engine in neutral with track voltage at 10-12 volts for 6-7 hours so the batteries can fully recharge (if your engine has a snoke unit, be sure it is turned off).

Use M.T.H.'s battery recharger (sold separately) that plugs into a wall outlet and a special port under the engine to recharge the batteries overnight without leaving it on the track.

Replace: If the sounds are not improved at the end of the 15-minute test charge, it is time to replace the batteries. Available through M.T.H.Parts.

DO NOT substitute alkaline batteries for these NiCad batteries. Using alkaline batteries in this system can result in damange to the PS 2.0 circuit board and/or the batteries.

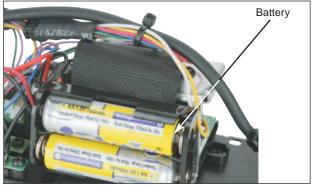


Figure 8- Replacing the Battery



Figure 9- Battery Port

TROUBLESHOOTING PROTO-SOUND® 2.0

Although Proto-Sound 2.0 has been designed and engineered for ease of use, you may have some questions during initial operation. The following table should answer most questions. If your problem cannot be resolved with this table, contact M.T.H. for assistance (telephone: 410-381-2580; fax: 410-423-0009; service@mth-railking.com, 7020 Columbia Cateway Drive, Columbia MD 21046-1532).

Starting Up	Remedy
When I first turn the power on, the engine will not begin to run. I have to turn the throttle off and on again to get the engine to operate.	This is normal behavior. To prevent accidental high-speed start-ups, ProtoSound 2.0 is programmed to start up in neutral anytime track power has been turned off for several seconds. See the "Basic Operation" section for more details.
Horn/Whistle	Remedy
When I press the horn/whistle button, the bell comes on instead.	Reverse the transformer leads.
I can't get the horn to blow when I press the whistle button.	You may be pressing the button too quickly. Try pressing the horn/whistle button more slowly, taking approximately one full second to fully depress the button.
Bell	Remedy
When I press the bell button, horn/whistle comes on instead.	Reverse the transformer leads.
I can't get the horn to blow when I press the whistle button.	You may be pressing the button too quickly. Thy pressing the bell button more slowly, taking approximately one full second to fully depress the button.
The bell won't work on a separate bell button.	Check the wiring of the separate button.
Bell	Remedy
When I try to fire the coupler, FYS starts	You are waiting too long between whistle button presses.
The Proto-Coupler won't let the engine uncouple on the fly.	Thy lubricating the coupler knuckle with a dry graphite lubricant. Do NOT use oil.
The coupler does not fire or stay coupled.	The coupler needs to be cleaned. Wipe with denatured alcohol (not nubbing alcohol) and let dry.

Cab Chatter	Remedy
Sometimes the cab chatter sounds don't play.	Cab chatter plays only in neutral at random intervals
Lock-out	Remedy
I can't get the engine to run af ter I power up the transformer. It sits still with the engine sounds running.	The engine is looked into the neutral position. Follow the directions in to the "Look into Direction State" section.
The engine won't look into forward, neutral or reverse.	Engine speed must be below 10 scale mph. (approx. 10 volts or less in conventional mode)
Volume	Remedy
The sounds seem distorted, especially when the whistle or bell is activated.	Proto-Sound 2.0 volume is set too high. Turn the volume control knob on the bottom of the chassis counterclockwise to reduce the volume.
Battery	Remedy
The engine will not leave the initial neutral state.	Check to be sure the battery is installed and fully charged. See the "Self Charging Battery Back-up" section.
Iget no sounds when the engine shifts between direction states.	The battery may be dead or need to be charged. See the "Self Charging Battery Back-up" section.
AfterIturn off my transformer, my engine continues to make sounds before quitting.	Proto-Sound 2.0 is designed to continue to sound for a few seconds after the power to the track has been shut off.
FYS	Remedy
The FYS sounds occasionally repeat themselves.	Proto-Sound 2.0 has a built in random num- ber generator that randomly selects each sound clip to play. Because there are a limit- ed number of sound clips available in each FYS sequence, it is probable that some of these sound clips will be repeated from time to time.
Once in FYS, the engine doesn't go into reverse.	So that FYS effects can be as realistic as possible, Proto-Sound 2.0 disables the reversing unit whenever it is enabled. This way the engine remains still at its stop as the operator cycles through the FYS sequences.
When the FYS enters its last sequence the bell automatically comes on.	It is programmed to start ringing the bell at that point. After approximately 12 rings of the bell, it will automatically turn off.
2_0_0_2 cmi	



FYS (cantinued)	Remedy
When FYS is enabled, pressing the whistle and bell automatically cames on.	Because FYS must control various effects in each sequence, Proto-Sound 2.0 takes control of these sound effects until you exit FYS.
I push the direction button but the next sound clip in the sequence does not play or the engine does not come out of FYS after fourth press of direction button.	Each FYS clip must play for approximately 30 seconds before FYS will advance to the next step in the FYS cycle. Wait at least 30 seconds in each FYS sound clip before pressing the sound button.

COMPATIBILITY

This engine will operate on any traditional 0-31 or larger O Gauge track system, including M.T.H.'sReelTrax® or ScaleTrax™ or traditional tubular track. It is also compatible with most standard AC transformers. (See page 17 for a complete list of compatible transformers and wiring instructions.)

TRANSFORMER COMPATIBILITY CHART

Note that many of the operational commands described in these instructions require a bell button, so if your transformer does not have its own bell button, you should consider adding one, or upgrading your transformer, to get the full benefit of the system.

Transformer Rail	Center Rail	Outside Rail	Min/Max Voltage	Power Rating	Transformer Type
MTH Z-500	Red Terminal	Black Terminal	0-18v	50 watt	Electronic
MTH Z-750	Red Terminal	Black Terminal	0-21v	75 watt	Electronic
MTH Z-4000	Red Terminal	Black Terminal	0-22v	390 watt	Electronic
Lionel 1032	U	А	5-16v	90 watt	Standard
Lionel 1032M	U	А	5-16v	90 watt	Standard
Lionel 1033	Ū	А	5-16v	90 watt	Standard
Lionel 1043	U	А	5-16v	90 watt	Standard
Lionel 1043M	Ū	А	5-16v	90 watt	Standard
Lionel 1044	Ū	А	5-16v	90 watt	Standard
Lionel 1053	Ū	А	5-16v	90 watt	Standard
Lionel 1063	Ū	А	5-16v	90 watt	Standard
All-Trol	IeftTerminal	Right Terminal	0-24v	300 watt	Electronic
Cab-1 Powermaster*	А	Ū	0-18v	135V.A.	Electronic
Dallee Hostler	Lef tTerminal	Right Terminal			Electronic
Lionel MW	Outside Track Terminal	Inside Track Terminal	5-16v	50V.A.	Electronic
R.O.W.	Red Terminal	Black Terminal	0-24v	384 watt	Standard
Lionel RS-1	Red Terminal	Black Terminal	0-18v	50V.A.	Electronic
Lionel RW	U	А	9-19v	110 watt	Standard
Lionel SW	U	А	Unknown	130 watt	Standard
Lionel TW	Ū	А	8-18v	175 watt	Standard
Lionel ZW	A ,B,C or D	Ū	8-20v	275 watt	Standard
Lionel Trainmaster*	Red Terminal	Black Terminal	0-18v	135 watt	Electronic

2-8-8-2 STEAM ENGINE

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ADDITIONAL FEATURES

ACCESSIBLE WITH DCS REMOTE CONTROL SYSTEM

While conventional mode operation of a Proto-Sound 2.0 engine yields wonder filly realistic sound and several train control features, command mode operation allows the user to access a world of command functions never before accessible to 0 Gauge railroaders. With the addition of the DCS Remote Control System (including a DCS remote hand held and Track Interface Unit) users gain many advanced features, including:

- DCS Proto-Speed Control-Establishes desired locomotive speed in scale miles per hour increments via a thumbwheel control and allows operator to set maximum speed and acceleration/deceleration rates.
- Icomotive Lighting Control Independently controls locamotive headlights, marker and interior lights, and ditch lights.
- Emergency Stop Single button push stops your trains (but does not turn off track power).
- One Touch Global Mute/UnMute Single button mutes or unmutes all DCS-controlled locamotives' user-defined actions, including sound, lights, and smoke.
- Proto-Dispatch Operation Public Address-like feature allows users to speak through locamotive speaker during operation.
- Proto-Cast Allows users to play audio recordings through locomotive speaker during operation.
- Proto-Doppler Sound Effects Set Up Users can configure locamotive for Doppler Operation, including setting distance points for Doppler start, repeat, and stop modes.
- Independent Volume Control of Engine Sounds, Bell, Horn & Whistle for each Locamotive.
- Control up to 50 different DCS-equipped locamotives at one time with multiple TIUs.
- Proto-Effects[™] Set Up User can select individual Proto-Effects[™] operations to be active or inactive, including cab chatter, train wreck sounds, coupler sounds, and wheel clickety-clack sounds.
- Direction Control Set Up User can set initial individual start-up direction (start in for ward or reverse) for double-heading operations.
- I Locamotive Consist Set-up User can determine locamotive values for consist make-ups, allowing multiple locamotives belonging to a consist to operate together.
- Query Locamotive Information User can query locamotive programming to learn locamotive address and engine data information, including scale miles traveled.

- User Can Query, Set and Operate Track and Accessory Interface Units for Programming Digital Command Operations for up to 250 Accessories and 250 Individual Switches.
- User Can Script, Record and Playback Train Routes.

CAUTION:

ELECTRICALLY OPERATED PRODUCT:

Not recommended for children under 10 years of age. M.T.H. recommends adult supervision with children ages 10 - 16. As with all electric products, precautions should be observed during handling and use to reduce the risk of electric shock.

WARNING: When using electrical products, basic safety precautions should be followed including the following:

- Read this manual thoroughly before using this device.
- M.T.H. recommends that all users and persons supervising use examine the hobby transformer periodically for conditions that may result in the risk of fire, electric shock, or injury to persons, such as damage to the primary cond, plug blades, housing, output jacks or other parts. In the event such conditions exist, the transformer should not be used until properly repaired.
- As with all electrical appliances, this product should not be left in operation when unattended.

SERVICE & WARRANTY INFORMATION

How to Get Service Under the Terms of the Limited One-Year Warranty

When you suspect an item is defective, please check the operator's manual for standard operation and trouble-shooting techniques that may correct the problem. Additional information may be found on the M.T.H. Website. Should you still require service, follow the instructions below to obtain warranty service.

First, email, write, call or fax a M.T.H. Authorized Service Center (ASC) in your area to obtain Repair Authorization. You can find the list of ASCs on the M.T.H. Website, www.mth-railking.com. Authorized Service Centers are required to make warranty repairs on items sold only from that store; all other repairs may-- or may not be done at the store's own discretion. If you did not purchase the item directly from the ASC, you will need to select a National Authorized Service Center (NASC). These centers are compensated by M.T.H. to perform warranty service for any customer whose repair qualifies for warranty service. A list of NASC retailers can be located on the M.T.H. Website or by calling 1-888-640-3700. Should the warranty no longer apply, you may choose either an ASC or NASC retailer to service your M.T.H. Product. A reasonable service fee will be charged.

CAUTION: Make sure the product is packed in its original factory packaging including its form and plastic wrapping material to prevent damage to the merchandise. There is no need to return the entire set if only one of the components is in need of repair unless otherwise instructed by the Service Center. The shipment must be prepaid and we recommend that it be insured. A cover letter including your name, address, daytime phone number, e-mail address (if available), Return Authorization number (if required by the service center), a copy of your sales receipt and a full description of the problem must be included to facilitate the repairs. Please include the description regardless of whether you discussed the problem with a service technician when contacting the Service Center for your Return Authorization.

Please make sure you have followed the instructions carefully before returning any merchandise for service. Authorized M.T.H. Service Centers are independently owned and operated and are not agents or representatives of M.T.H. Electric Trains. M.T.H. assures no responsibility, financial or otherwise, for material left in their possession, or work done, by privately owned M.T.H. Authorized Service Centers.

If you need assistance at any time email MIH Service at service@mth-railking.com, or call 410 381-2580.

LIMITED ONE-YEAR WARRANTY

All M.T.H. products purchased from an Authorized M.T.H.Train Merchant are covered by this war ranty.

See our website at www.mth-railking.com or call 1-888-640-3700 to identify an Authorized M.T.H.Train Merchant near you.

M.T.H. products are warrantied for one year from the date of purchase against defects in material or workmanship, excluding wear items such as light bulbs, pick-up rollers, batteries, smoke unit wicks, and traction tires. We will repair or replace (at our option) the defective part without charge for the parts or labor, if the item is returned to an M.T.H. Authorized Service Center (ASC) or M.T.H. National Authorized Service Center (ASC) within one year of the original date of purchase. This warranty does not cover damages caused by improper care, handling, or use. Transportation costs incurred by the customer are not covered under this warranty.

Items sent for repair must be accompanied by a return authorization number, a description of the problem, and a copy of the original sales receipt from an Authorized M.T.H.Train Merchant, which gives the date of purchase. If you are sending this product to an Authorized Service Center, contact that Center for their return authorization.

This war ranty gives you specific legal rights, and you may have other rights that vary from state to state. Specific questions regarding the war ranty may be forwarded to M.T.H. directly.

Service Department • M.T.H. Electric Trains
7020 Columbia Gateway Drive • Columbia MD 21046-1532